



## Solicitation Policy

Please be informed that we, as a non-life insurance agent, hereby publish our solicitation policy as follows pursuant to the Act on Sales, etc., of Financial Instruments.

1. We intend to sell insurance properly in compliance with the Insurance Business Act, the Act on Sales, etc., of Financial Instruments, the Consumer Contract Act, and other applicable laws and regulations. When selling insurance, we will always endeavor to give explanations in a way that is easy to understand for our clients.
2. We intend to give explanation in a way that is suitable to our clients' intentions and circumstances by comprehensively taking into account their knowledge on insurance, experience, financial condition, and their purpose for executing an agreement, and will always endeavor to enable our clients to select an appropriate insurance product that is suitable to their intentions and circumstances.
3. When selling insurance by any means that does not require face-to-face transaction with our clients (for example, by mail order), we will devise explanation methods and other matters and always endeavor to enable more clients to understand our explanations.
4. We will always endeavor to sell insurance appropriately in order to prevent any improper receipt of insurance benefits.
5. If an insured event occurs, we will always endeavor to take procedures for the payment of insurance benefits speedily and accurately.
6. We will not solicit our clients during any hours, at any place, or by any means that would bother them.
7. We will always endeavor to collect various opinions and the like from our clients and reflect them in the sale of our insurance products.